



## Gaga Online Tips

*Please read all of the below information in detail before emailing us with any questions.*

### Step 1: Make a Profile for Gaga Online Classes via Mindbody



Register for Gaga's Mindbody system on [our website](#). Click on "Join Us" next to the first class you wish to join to get started.

Thursday, March 18


03:00 AM - 03:30 AM EDT (LIVE STREAM) > View details	Gaga/people 9am TLV   3am NYC - Virtual	Saar Harari	<a href="#">Join Us</a>
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Click the Next button.



Checkout  

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Gaga  
Gaga/people 9am TLV | 3am NYC - Virtual (LIVE STREAM)   
with Saar Harari  
03:00 AM - 03:30 AM EDT | THU, MAR 18

[Next](#)

Returning users should enter their e-mail and password for Gaga on Mindbody, and then click the Sign In button.

New users should click the Create Profile button.

Sign In

Ready to go? Let's get started!

Email

Password

Sign In

Need new password?

or

Create Profile

For returning users

For new users

New users should fill out the form to create their profile. At the bottom, agree to the liability waiver and click on the Create Profile button. You may need to complete a captcha.

WHAT DO YOU WANT TO HEAR ABOUT?

EMAIL **Account Management**  
Subscribe to reminders & notifications

EMAIL **Schedule Updates**  
A heads-up before bookings or when you schedule changes

EMAIL **News & Promos**  
Updates on events and our latest offers

LIABILITY WAIVER

Health Statement: By joining our Gaga classes you declare that you are in good health and shape, and understand the nature of Gaga activity. You fully accept and assume all responsibility for injury or damage that may result from your participation in the Gaga class. You release and hold harmless...

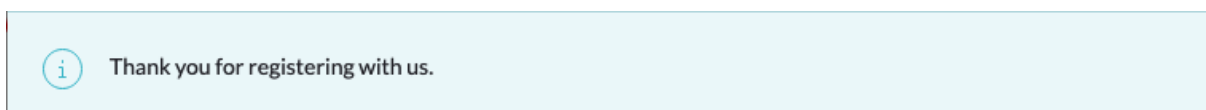
More...

I agree to the Gaga liability waiver

Create Profile

Privacy - Terms

Once your profile is created, the next screen will indicate that you have successfully created an account.



### Problems registering?

- If you have a different browser or device, try using it. You may also need to [accept cookies](#) in your browser.
- Contact us at [GagaOnline@gagapeople.com](mailto:GagaOnline@gagapeople.com) if you have further issues.

### Step 2: Purchase a drop-in, class card, or an unlimited month-long subscription.

Once you have a profile, you can purchase your class pass. Click the option you prefer and then the Next button.

PASSES	
3 Classes in 2 Weeks - Intro Offer	\$18.00 <input checked="" type="radio"/>
1 Month Unlimited Classes REGULAR PRICE	\$68.00 <input type="radio"/>
1 Month Unlimited Classes + Sponsorship	\$108.00 <input type="radio"/>
3 Months of Unlimited Classes	\$178.00 <input type="radio"/>
3 Months of Unlimited Classes + 1 Sponsorship	\$218.00 <input type="radio"/>
10 Online Classes   Valid for 3 Months	\$78.00 <input type="radio"/>
Drop in	\$9.00 <input type="radio"/>

[Next](#)

Enter your payment details and make sure to click check out at the end.

You will be charged when you tap Check Out

[Check Out](#)

### Step 3: Register for Your Classes

Once you have a class pass, click on “Join Us” next to each class you want to take (please start with the first class you want to join to make sure your class pass is activated on the right date!). You must **sign up at least 10 minutes before class**. We recommend signing up in advance to ensure proper notifications; booking windows open up ~2 weeks before each class.

## Joining Gaga Classes Online

Make sure you have [Zoom.U.s](https://zoom.us) downloaded on your computer or mobile device.

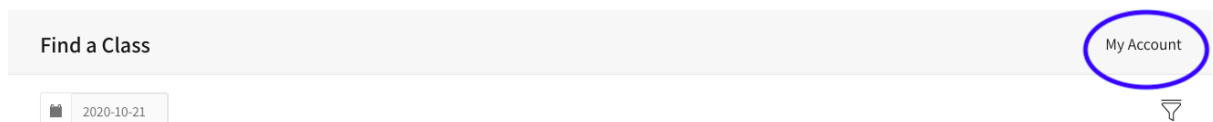
Check your email for a link to our Zoom class from Gaga via [no-reply@apiant.com](mailto:no-reply@apiant.com). It should arrive approximately 30 minutes before class if you registered in advance (you must register at least 10 minutes before class).

Click on the link included in the e-mail to join the Zoom session. This link is unique and should not be shared with others. The e-mail will list the time of the class according to Eastern U.S. time (NY time).

We recommend that you join the session 5-10 minutes before class so you can check your tech setup, clear your space, and get groovy with a sense of plenty of time. Sessions will be locked 5 minutes after the hour, and no late entry is permitted.

### *Don't see your link?*

- Check your promotional, junk, or spam boxes.
- Check your time zone (here's a helpful [time zone converter](#)). All our classes are listed according to New York's time zone, and the class name includes the time in both Tel Aviv and New York.
  - Please note: the 6:00 pm class in New York will take place on the following day in much of the Eastern Hemisphere. If you want to take a class early Tuesday morning in Australia or east Asia, sign up for the Monday evening 6:00 pm class.
- Check your schedule in your Gaga Mindbody account to make sure you are registered (click on My Account at the top of our class schedule and then go to Schedule)



- If you are properly registered and have the right time but don't see the link, email [GagaOnline@gagapeople.com](mailto:GagaOnline@gagapeople.com) with the subject line "Online Class Help."

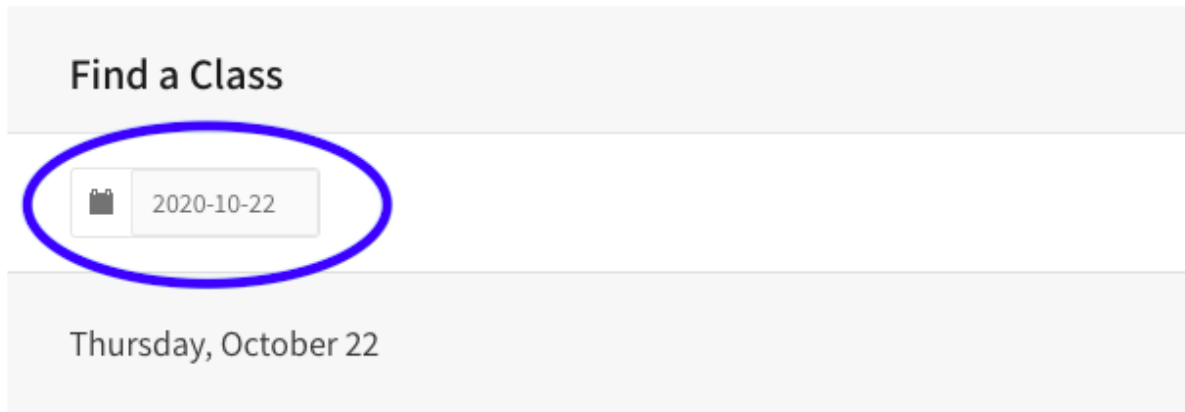
### *Pro tips:*

- Make sure to add [no-reply@apiant.com](mailto:no-reply@apiant.com) to your email contacts to help our class mails avoid your spam box.
- Make sure that your e-mail address is correct in our system - click on My Account at the top of our class schedule and go to Account info

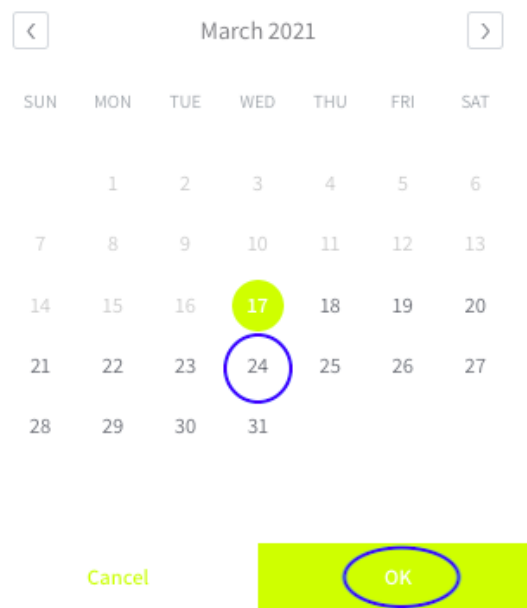
## Registering for Future Classes

Our class schedule displays the classes for the next 7 days - but you can view and register for classes that are further in the future.

At the top of our class schedule, click on the calendar icon.



Click on a later date in the pop-up calendar and then click OK to see classes starting from that date.



## Need to Cancel a Class?

- 1) On our [website](#), click on My Account at the top of our class schedule and log in.
- 2) In the Mindbody pop-up, go to Schedule and click on Cancel next to the class you cannot attend.

The screenshot shows a user account interface for 'Gaga'. At the top, the name 'Gaga' is written in a handwritten style. Below it, the text 'Your Account' is displayed on the left, and a shopping cart icon and a user profile icon are on the right. A 'Log out' link is positioned below the profile icon. A navigation bar contains five items: 'Schedule' (highlighted in green), 'History', 'Passes', 'Purchases', and 'Account Info'. Below this bar, the date 'THURSDAY 3/18/2021' is shown. The main content area lists a class: '3:00 AM - 3:30 AM EDT (LIVE STREAM) Gaga/people 9am TLV | 3am NYC - Virtual with Saar Gaga'. The status is 'Status: Booked'. A blue oval highlights a 'CANCEL' button to the right of the class listing.

**Early cancel:** If you cancel more than 30 minutes before class and purchased a drop-in or 10-class card, you will be able to use your credit to register for a different class within the period during which your class pass is valid.

**Late cancel:** If you cancel less than 30 minutes before class and purchased a drop-in or 10-class card, this counts as a class taken; you will not be able to recover or reschedule that class.

## Gaga Online - More Tips

### Gaga Tips

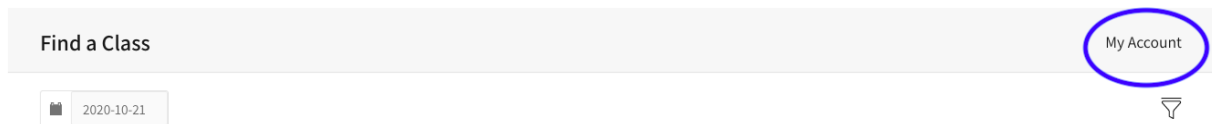
- We ask that all users participate actively.
- Make sure that you have room to move without obstacles.
- Wear comfortable clothes, and be prepared to dance barefoot, in socks, or in sneakers depending on your floor.
- Check out our [Gaga work instructions](#) here.

### Zoom Tips

- Select "Speaker view" in the top right corner so you can see a large view of the teacher. Full screen Zoom on your device to get the best view.
- We work without mirrors in Gaga and recommend that you toggle through the small windows so you do not see yourself. This way you can focus on your sensations and on the teacher's instructions.
- We recommend you turn on your camera so the teacher can see you.
- Using bluetooth headphones may provide a higher-quality sound experience.
- You will be muted throughout the class, but before or after class, you're welcome to give a shout out to us in the chat!
- More information about Zoom can be found in their [user guide](#)

### Mindbody Tips

- Click on My Account at the top of our class schedule to view your upcoming schedule, history of classes, and more.



- In the Account Info section of My Account, make sure you are opted in to both Account Management and Schedule Updates to make sure you receive purchase receipts, confirmations of classes you register for, and any updates relevant to your specific classes. We also recommend signing up for news & promos so you can stay up to date about Gaga!

