



Gaga Online Cancellation Policy for Online Workshops

For online workshops:

- In case of cancellation of the transaction up until one week before the event is held, the customer will be refunded the full purchase price less 10% to cover a service fee.
- In case of cancellation of a transaction between one week before the event up to two days before, the customer will be refunded 50% of the fee to cover a service and registration fee.
- If the transaction is canceled within two days of the event or after it takes place, the transaction money will not be returned to the customer.

Note: For online programming, the customer is solely responsible for their own internet connection which can support streaming. The Company is not responsible for technical difficulties encountered by the participant during the programming.